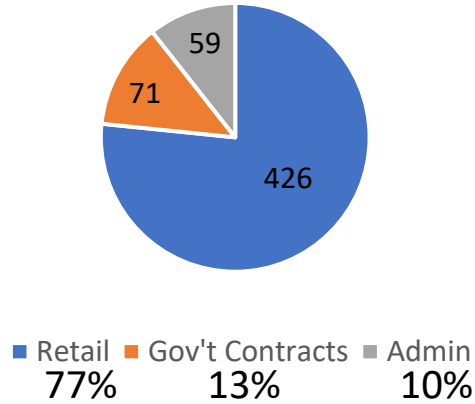


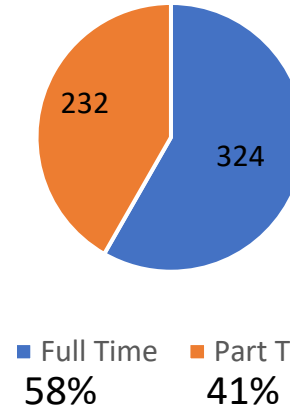
Workforce Composition - 2022

Total Employee Counts = 556

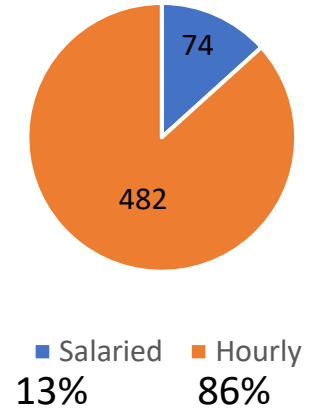
By Business Unit



By Employment Status



By Pay Type



Narrative

Currently Goodwill of Western MO and Eastern KS, headquartered in Kansas City, MO employs 556 employees as noted in the above categories. Approx. 28% of our team has a disability or other challenge. We serve 82 counties and have 15 retail locations, 1 attended donation centers, 1 Retail Outlet Center and 1 location and a mobile workforce unit where the community can go for Career Services.

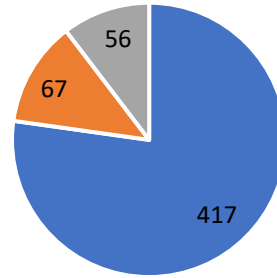
Contractors Goodwill MOKAN currently uses contractors on a limited basis. They are hired through staffing agencies to fill in temporarily for administrative roles. The retail team also uses temporary labor in difficult to staff locations and when there is a shortage of labor to meet demand.

Volunteers: Goodwill MOKAN partners with community members including individuals, schools, and corporate groups to assist our participants with topics such as mock interviewing, resume building, and digital skills development. Goodwill MOKAN also partners with Americorps VISTA, the Senior Community Services Employment Program, and various internship opportunities.

Workforce Composition - 2021

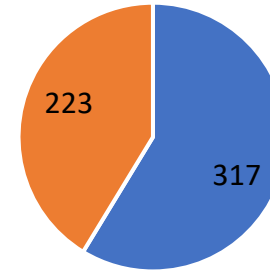
Total Employee Counts = 540

By Business Unit



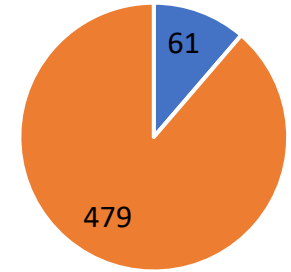
■ Retail ■ Contract Service ■ Admin
 77% 12% 10%

By Employment Status



■ Full Time ■ Part Time
 59% 41%

By Pay Type



■ Salaried ■ Hourly
 11% 89%

Narrative

Currently Goodwill of Western MO and Eastern KS, headquartered in Kansas City, MO employs 540 employees as noted in the above categories. Approx. 28% of our team has a disability or other challenge. We serve 82 counties and have 14 retail locations, 2 attended donation centers, 1 Retail Outlet Center and 1 location and a mobile workforce unit where the community can go for Career Services.

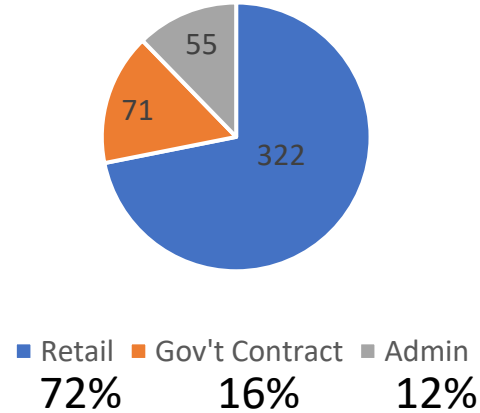
Contractors: Goodwill MOKAN currently uses contractors on a limited basis. They are hired through staffing agencies to fill in temporarily for administrative roles. The retail team also uses temporary labor in difficult to staff locations and when there is a shortage of labor to meet demand.

Volunteers: Goodwill MOKAN partners with community members including individuals, schools, and corporate groups to assist our participants with topics such as mock interviewing, resume building, and digital skills development. Goodwill MOKAN also partners with the Senior Community Services Employment Program, and various internship opportunities.

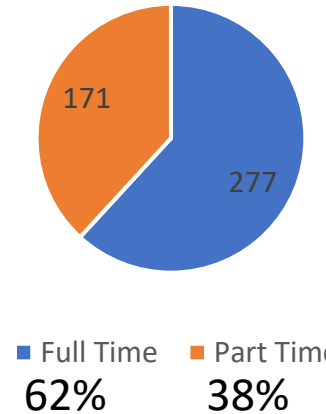
Workforce Composition - 2020

Total Employee Counts = 448

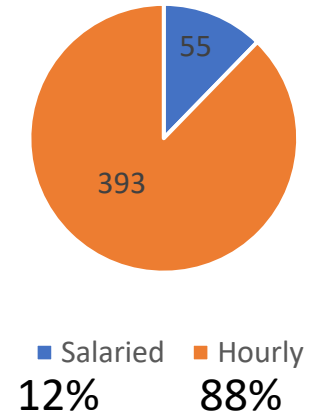
By Business Unit



By Employment Status



By Pay Type



Narrative

Currently Goodwill of Western MO and Eastern KS, headquartered in Kansas City, MO employs 448 employees as noted in the above categories. Approx. 28% of our team has a disability or other challenge. We serve 82 counties and have 13 retail locations, 2 attended donation centers, 1 Retail Outlet Center and 1 location where the community can go for Career Services.

Contractors: Goodwill MOKAN currently uses contractors on a limited basis. They are hired through staffing agencies to fill in temporarily for administrative roles. The retail team also uses temporary labor in difficult to staff locations and when there is a shortage of labor to meet demand.

Volunteers: Goodwill MOKAN partners with community members including individuals, schools, and corporate groups to assist our participants with topics such as mock interviewing, resume building, and digital skills development. Goodwill MOKAN also partners with the Senior Community Services Employment Program, and various internship opportunities.